

Medical Transportation

The Non-Emergency Transportation (NET) program is designed to assist ambulatory clients with the cost of gasoline for trips to medical appointments. The NET program issued Medicaid gas vouchers to 395 people in 2023 with a total annual cost of \$172,495.42. Title XX funds (a separate funding source) were used to help people with medical transportation who did not qualify for Medicaid. Dialysis patients were usually the recipients of Title XX funds. In 2023, 2 people were served via Title XX Transportation with a total cost of \$10,455.88.

Social Services

Title XX

PROVIDER	DOLLAR AMOUNT	PROGRAM DESCRIPTION
GILCREST WELLNESS CENTER	\$95,205.56	ADULT DAY CARE FOR ELDERLY / DISABLED TXX TRANSPORTATION
ONE EIGHTY (aka STEPS / CADET and JULIA'S PLACE)	\$232,686.53	DRUG/ALCOHOL ABUSE COUNSELING/ EMERGENCY SHELTER FOR VICTIMS OF ABUSE
ANAZAO COMMUNITY PARTNERS	\$159,382.38	SUBSTANCE ABUSE COUNSELING/AT RISK YOUTH
COUNSELING CENTER OF WAYNE AND HOLMES COUNTY	\$26,761.98	VULNERABLE YOUTH
ENCOMPASS	\$193,940.90	VULNERABLE YOUTH
THE VILLAGE NETWORK	\$93,077.20	VULNERABLE YOUTH
VANTAGE Aging	\$492.00	HOME BASED SENIOR CARE
VIOLA STARTZMAN	\$32,500.00	MEDICAL
TOTAL	\$834,046.55	

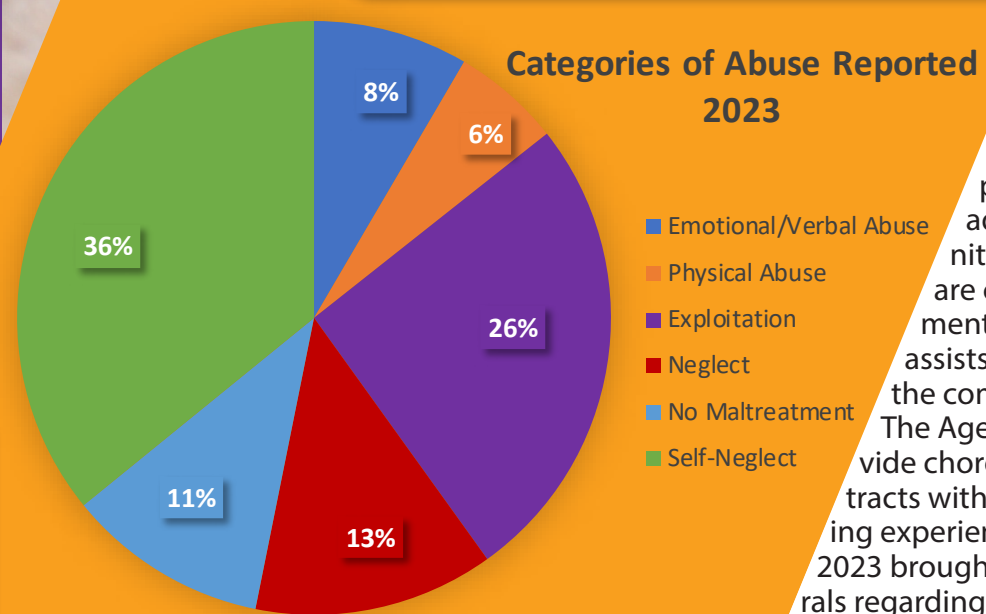
Child Care

380 Families totaling **636** Children Utilized publicly funded Child Care

21 Child Care Centers **5** In-Home Providers

\$1,948,375.34 in Child Care benefits expended in 2023

Adult Protective Services (APS)



The Adult Protective Service (APS) Department within the Agency works to protect the elderly population anywhere within Wayne County. Staff are trained to assist when reports of abuse, self-neglect and exploitation are received. APS staff connects the adult client with family members and community services to stop / prevent harm. Home visits are conducted to assess the client's physical and mental condition. APS staff provides resources, assists with requirements for services and educates the community.

The Agency contracted with VANTAGE Aging to provide chore services to APS clients. The Agency also contracts with Gilcrest Adult Day Center to provide a rewarding experience for the elderly population.

2023 brought 216 APS referrals. APS continued to see referrals regarding exploitation. Timely, professional, caring response to these referrals was a great benefit to all APS clients.

Income Maintenance

Food | Medical | Cash

3,114 SNAP/TANF Applications Processed

3,672 SNAP/TANF Renewals Processed

8,229 SNAP Individuals

309 TANF Individuals

8,339 Customer Service Calls

22,536 Medicaid Individuals = **19.43%** of Wayne County

6,963 Medicaid Application/Renewals Processed

Benefit Recovery

Number of IEVS alerts received **35,024**

823 investigations received

Sustained investigations **157**

33 Food Assistance IPV's Totaling **\$407,769.96** in overpayment claims

36 Established IPV's Totaling **\$65,681.09**

FRAUD COSTS ALL OF US

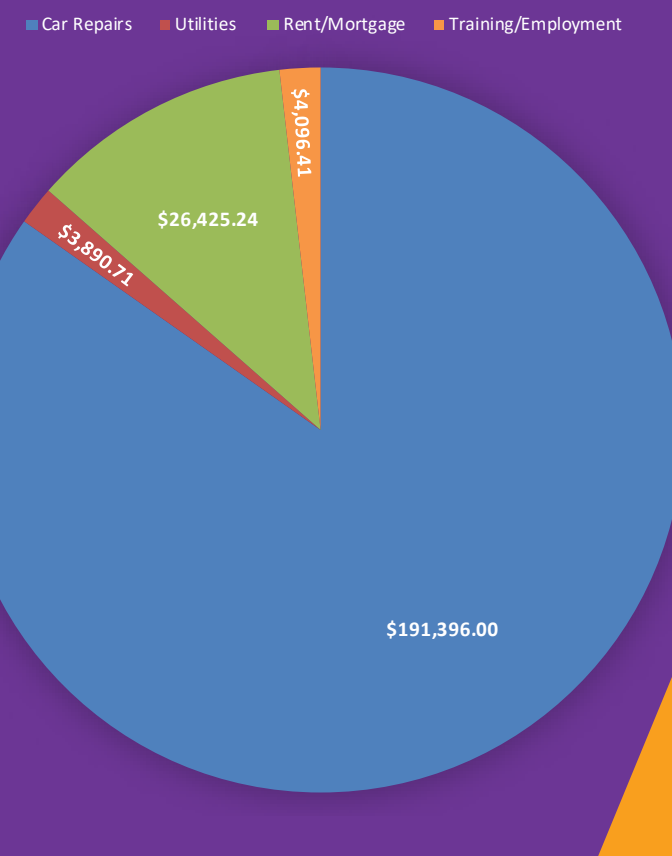
Report suspected fraud at JFS.Ohio.gov/Fraud

Overpayments Collected
 TANF - 12,065.40
 SNAP - \$280,720.63
 Medicaid - \$13,258.45

Total Program Collections **\$306,044.48**

Prevention | Retention | Contingency (PRC)

2023 PRC CATEGORY TOTALS



PRC BREAKDOWN 2023
 Within the Social Service Department is the PRC program. Much needed / short term assistance such as: car repair, utility shut off prevention, utility deposit, and rent / deposit assistance are all part of the PRC safety net program.

2023 Agency Staff

0-5 YEARS

Kathy Alaura	Jimmy Miller
Robyn Cox	Michele Miller
Brittany Crayden	Alysia Morris
Alecia Dria	John Parsons
Sarah Fairchild	Rayhanna Rawls
Lisa Gunnels	Corey Rehm
Gregory Hall	Kimberly Roberts
Julia Heifner	Gary Sparr
Andrew Hershberger	Angela Stewart
Jamie Horsky	Ashley Stillwell
Vicki Knight	Cheri Thomas
Jourdan Krajcik	Ashley Thompson
Patricia Lemley	Hailey Valentine
Ashely Long	Mercedes White
Lillian Louanglath	Wilma Yercheck
Brittney Martin	Robert Young

6-10 YEARS

Amber Abi El Hessen	Kristen Mairs
Danielle Bolling	Chelsea Schnell
Kaylee Coppola	Mickey Seiler
Carrie Corp	Amy Stanley
Mallorie Crank	Dawn Streit
Jeremy Howerter	Lisa Todaro
Danielle Krimaschewicz	

11-15 YEARS

Lori Jones	Merci Williams
Stacey Tanner	Trista Woodruff
Aaron Vizzo	

16-20 YEARS

Lora Bowman	Amy Marti
April George	Kelly Moorhead
Andrea Ickes	Richard Owens
Tammy Mallett	Sherry Vitallo

20 + YEARS

Jim Dilgard	Becky Nowell
Jennifer Kearns	Jackie Piatt
Amy Kota	



OhioMeansJobs®

Wayne County

A proud partner of the American Job Center network

Job-Seeker Services:

Job-seekers may access the Resource Center to job search on OhioMeansJobs.com.

Career specialists assist with creating professional resume and help guide you to available in-demand careers and training.



OhioMeansJobs-Wayne County partners with 17 organizations to provide valuable services to job-seekers and businesses.

OhioMeansJobs-Wayne County is here for you!

65 OWF



Individuals Served

730 ABAWD



259 CCMEP

Business Services

Made available through the investment of your tax dollars

- Increase productivity and competitiveness through on-the-job training, incumbent worker training and apprenticeships
- Gain the competitive advantage and start saving valuable time and money by working directly with OhioMeansJobs Wayne County for posting career openings and resume matching on OhioMeanJobs.com
- Rapid re-employment services are available for your impacted workforce, which will save you money in unemployment costs.

Work Experience Programs

OhioMeansJobs Wayne County, in partnership with Goodwill Industries of Wayne and Holmes Counties, provides valuable work experience to individuals in receipt of food (Able Bodied Adults without Dependents - ABAWD) or cash assistance (Ohio Works First - OWF). For the Comprehensive Case Management & Employment Program (CCMEP) we continued to expand our program in 2023 to assist more youth and young adults ages 14-24 with their education and employment goals.



WAYNE COUNTY Job and Family Services

2023 Annual Report

From the Director:

Daily the Wayne County Department of Job and Family Services team strives to improve and enrich the lives of the most vulnerable in our community.

In 2023 the public health emergency ended along with the federal waivers that increased benefits and relaxed eligibility rules. It was a daunting task to review every case to determine eligibility and the correct benefit levels. The Wayne County Department of Job and Family Services ensured those eligible for benefits continued to receive them while taking appropriate action if benefits were no longer warranted. This "return to normalcy" required many extra hours of work. The team ensured all federal and state benchmarks were met so that eligibility determination was done accurately and timely. The social services team administered programs such as Adult Protective Services, Child Care and Medical Transportation. The income maintenance team determined eligibility for TANF-Cash Assistance, Supplemental Nutrition Assistance Program and Medicaid programs. The benefit recovery team safeguarded program integrity by investigating case errors or fraud. The team in the OMJ Center helped people navigate unemployment, find work and/or investigate training activities. The following pages provide a glimpse into the work of these teams.

-Richard A. Owens

County Commissioners

Jonathan Hofstetter
Ron Amstutz
Sue A. Smail

SERVICES PROVIDED

- Cash Assistance
- Medical Coverage
- Food Assistance
- Job Placement
- Education & Training
- Child Care
- Medical Transportation
- Shelter/Utility Assistance



MISSION STATEMENT

To help improve and enrich the lives of those we touch by providing financial, social, and educational services; to empower, encourage, and assist in every opportunity for self-sufficiency, respect, and independence.

Visit [OhioMeansJobs.com/Wayne](https://www.ohioMeansJobs.com/Wayne) to learn more or Follow us on social media:



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